FY03/18 Financial Results Briefing





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FY03/18 Business Results



New record highs in net sales and profit

Net sales

Same-store growth remained positive, despite impact of inclement weather (extensive rain, typhoons)

(1Q:+2.8%, 2Q:+1.6%, 3Q:+0.4%, 4Q:+2.0%→FY03/18 Results:+1.7%)

- Revitalization of existing stores via renovations and other initiatives, positive performance of new beauty, seasonal, and hay fever products
- **♦**Growth in the number of stores swung from a net decline to a net increase (Mar.16:1,317 stores→Mar.17:1,304 stores→Mar.18:1,322 stores)
 - Solid sales from urban lifestyle-oriented stores opened in 2H
 - Stores handling prescriptions numbered 271 (+22 due to M&A)→prescription sales of JPY54.7bn (+11.7% YoY)

Gross profit

- **♦**The gross margin on product sales improved 0.9pp YoY (FY03/17 Results 26.2%→FY03/17 Plan 27.0%→FY03/18 Results 27.6%)
 - •Stronger sales of high value-added products, standardized product lineup/pricing, enhanced promotional efficiency
- **♦**Gross profit in dispensing business rose 15.4% YoY, due to our response to medical care fee revisions and a rise in the number of stores handling prescriptions
 - Standard dispensing additions, generic drug dispensing structure additions, expansion of at-home dispensing functions



SG&A

- ♦ Maintained SG&A-to-sales ratio at initially planned levels by minimizing upfront investments in large stores (FY03/17 Results 23.0%→ FY03/17 Plan 23.2%→ FY03/18 Results 23.3%)
 - Generated favorable new-store sales and improved efficiency of store operations by standardizing store infrastructure

Results

•Net sales JPY390,963mn (+3.6% YoY, +0.2% vs. initial forecast)

• Gross profit JPY104,652mn (+7.8% YoY, +2.7% vs. initial forecast)

Operating income JPY13,712mn (+35.0% YoY, +20.3% vs. initial forecast)

•Ordinary income JPY16,019mn (+28.1% YoY, +16.1% vs. initial forecast)

• Net income JPY9,067mn (+28.9% YoY, +14.8% vs. initial forecast)

Vs. Initial Forecast (P/L)



(Million yen)

		FY03/18 initial forecast	FY03/18 Results	Vs. initial forecast	Vs. initial forecast (%)	Factors
	Net sales	390,000 (100.0%)	390,963	+963	100.2	 Same-store sales growth (Plan+1.8% → Result+1.7%) Drop in customer traffic due to historically harsh weather conditions including
	Drugstore	296,973	295,892	-1,080	99.6	prolonged rain Favorable sales of new beauty and seasonal products
	Dispensing	53,797	54,738	941	101.8	Robust sales of hay fever products ◇ New store opening : Plan 33→Result 58 Closing : Plan 18→Result 40
	Wholesale & other	39,229	40,332	+1,103	102.8	Solid sales from newly opened urban lifestyle-oriented stores Higher sales from long-term care due to conversion of Aianju Co., Ltd., to a subsidiary
Gross profit		101,873	104,652 (26.8%)	+2,779	102.7	Steady progress with gross profit margin improvement measures for drugstore product sales (Plan 27.0%→Result 27.6%)
	SG&A	90,473	90,939	+466	100.5	 Maintained SG&A-to-sales ratio at initially planned levels by minimizing upfront investments in large stores
Ор	erating income	11,400 (2.9%)	13,712 (3.5%)	+2,312	120.3	
Or	dinary income	13,800 (3.5%)	16,019 (4.1%)	+2,219	116.1	
	Net income	7,900 (2.0%)	9,067	+1,167	114.8	Extraordinary loss(+1,081) Adjusted estimate of asset retirement obligations at existing stores to actual levels, and wrote off difference as a lump sum (JPY892mn)

Consolidated Income Statement (YoY)

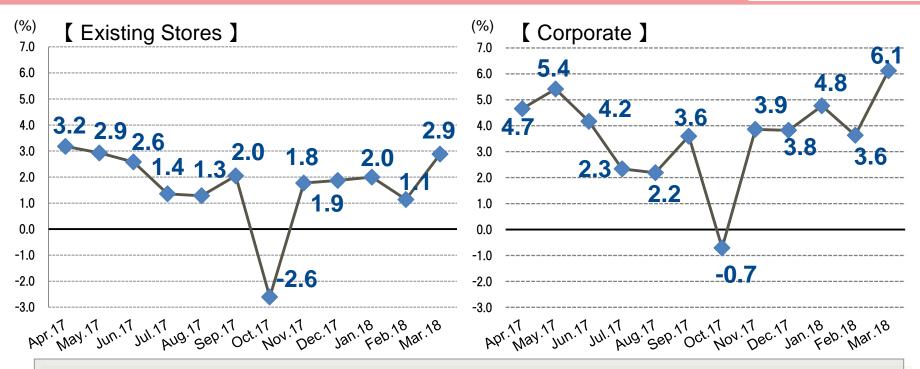


(Million yen)

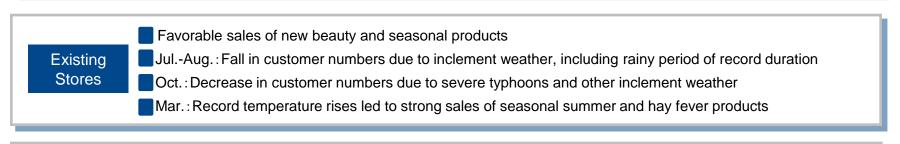
					(IVIIIIIOTT yerr)
	FY03/17 Results	FY03/18 Results	Change	YoY (%)	Factors influencing YoY changes
Net sales	377,203	390,963	+13,760	103.6	 Same-store sales growth: +1.7% Drop in customer traffic due to historically harsh weather conditions including prolonged rain Revitalization policy centered on
Drugstore	290,107	295,892	+5,785	102.0	existing store renovation Positive performance from new beauty and seasonal products Solid sales of hay fever products
Dispensing	48,994	54,738	+5,744	111.7	 New store opening: 58 Closing: 40 Positive sales from newly opened urban lifestyle-oriented stores Due to M&A, increase of 22 in number of
Wholesale & other	38,098	40,332	+2,234	105.9	stores handling prescriptions Higher sales from long-term care due to conversion of Aianju Co., Ltd. to a subsidiary
Gross profit	97,053	104,652 (26.8%)	+7,599	107.8	 ♦ Gross margin on drugstore product sales improved from 26.7% to 27.6% ♦ Dispensing net sales weighting rose from 14.4% to 15.6%
SG&A	86,894	90,939	+4,045	104.7	
Operating income	10,159	13,712 (3.5%)	+3,553	135.0	
Ordinary income	12,507	16,019 (4.1%)	+3,512	128.1	
Net income	7,037	9,067 (2.3%)	+2,030	128.9	

Monthly Sales Growth Rate





Existing Stores (Total) Sales:+1.7% Number of Customers:-0.5% Customer Transactions:+1.8% *Customer count and average spend per customer only include retail results, excluding Pharmacy operations



Corporate Growth in sales driven by net increase in number of stores due to store openings and M&A activity

Breakdown of Sales by Product Category



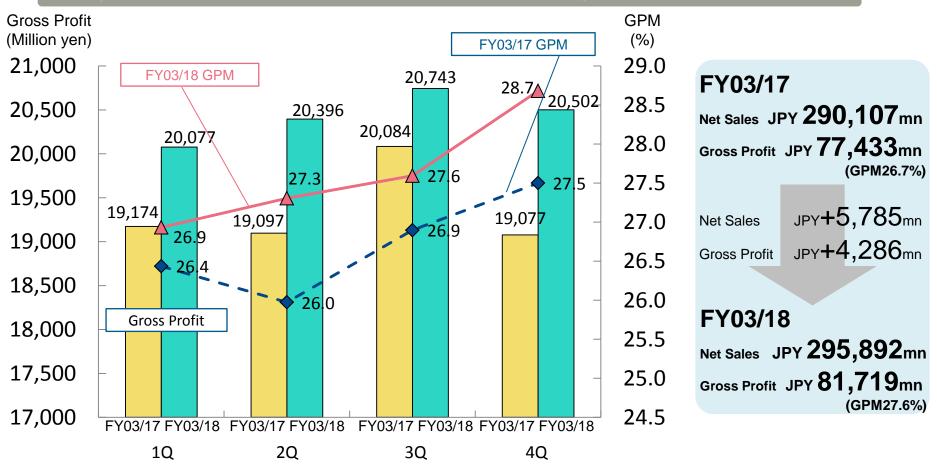
	FY03/17		F	Y03/18		
	Million yen	Share (%)	YoY (%)	Millions yen	Share (%)	YoY (%)
Pharmaceuticals	103,424	30.5	97.6	108,487	30.9	104.9
Dispensing	48,994	14.4	97.5	54,738	15.6	111.7
Beauty Products	100,363	29.6	101.1	104,510	29.8	104.1
Health Foods	10,479	3.1	91.7	10,516	3.0	100.4
Sanitary Goods	40,996	12.1	96.9	40,965	11.7	99.9
Convenience Goods	47,068	13.9	101.6	47,782	13.6	101.5
Foods	36,772	10.8	107.2	38,370	11.0	104.3
Stores Total	339,105	100.0	99.8	350,633	100.0	103.4
Wholesale	35,689	-	113.7	37,849	-	106.1
Subtotal	374,795	-	101.0	388,482	-	103.7
Long-term Care	2,410	-	107.5	2,484		103.1
Inter-segment Eliminations	-1	-	-	-2	-	-
Total	377,203	-	101.1	390,963	-	103.6

- Dispensing: Increase in number of stores with dispensing capability due to store openings and M&A activity
- Beauty Products: Favorable sales of new beauty and seasonal products
- Wholesale: Increase in number of clients
- Long-term Care: Higher sales due to conversion of Aianju Co., Ltd. to a subsidiary

Gross Profit Margin Improvement



Drugstore operations (product sales): Trend in all-store gross profit

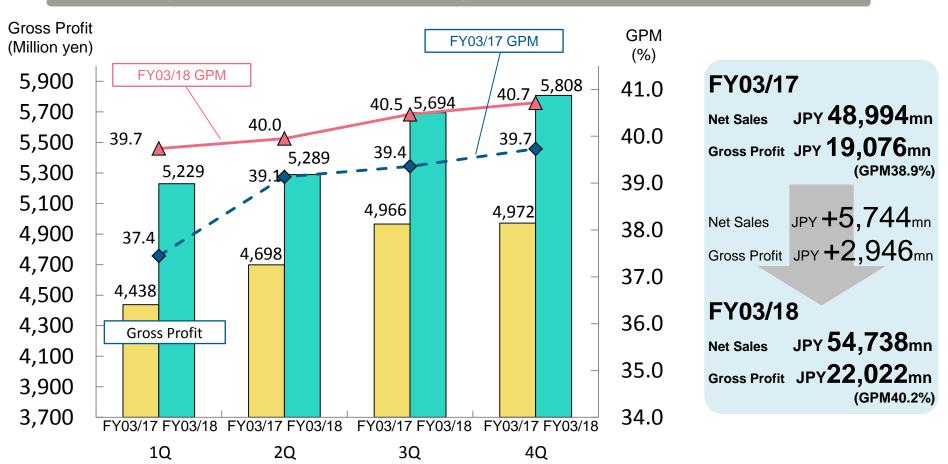


Sharp YoY increase in profit on improvement in gross margin driven by stronger sales of high value-added products, standardized product lineup/pricing, and enhanced promotional efficiency

Gross Profit Margin Improvement



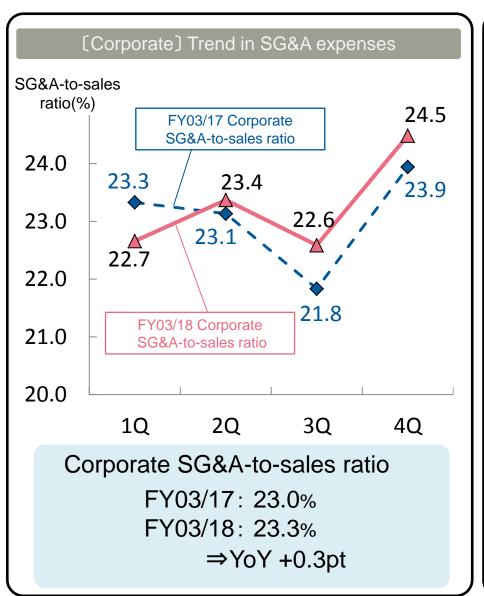
Dispensing operations: Trend in all-store gross profit

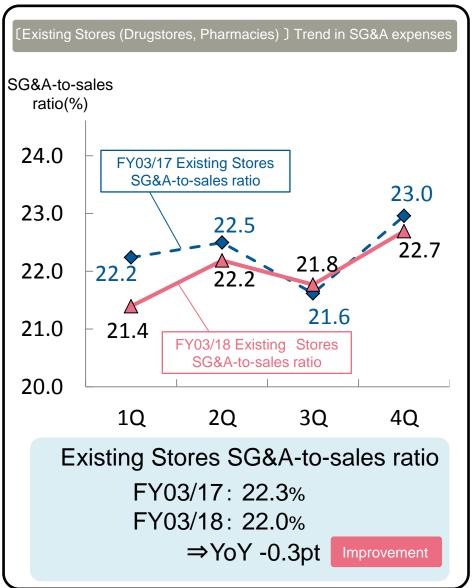


Profit up sharply YoY due to medical care fee revisions and rise in number of stores, resulting from store openings and M&A

SG&A-to-Sales Ratio

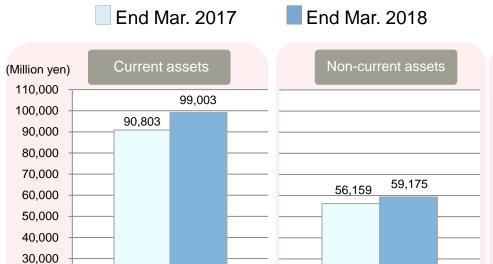


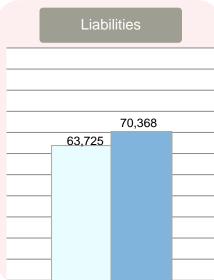


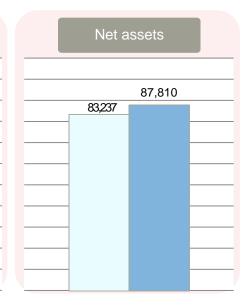


Consolidated Balance Sheet









Comparison with end March 2017

20,000 10,000 0

(Million yen)

Current assets	+8,199
Cash and Equivalents	+4,566
Accounts receivabletrade	+1,959
Accounts receivable-other	+918

Non-current assets	+3,016
Property, plant and equipment	+1,787
Intangible fixed assets	+825
Investments and other assets	+402

Liabilities	+6,642
Accounts payable	+986
Income tax payable	+2,375
Other current liabilities	+1,615
Asset retirement obligations	+865

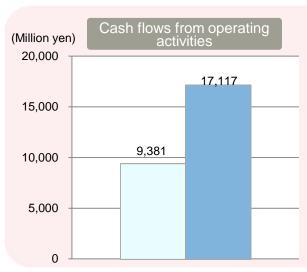
Net assets	+4,572
Retained Earnings	+7,354
Treasury stock	-2,852

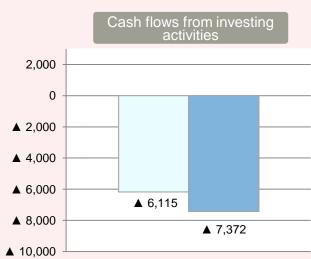
Consolidated Cash Flow Statement

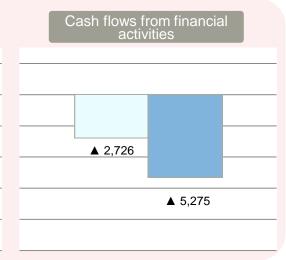


FY03/17

FY03/18







Situation in FY03/18

14,638

Cash	flows	from	operatin s	q
	ac	tivitie	s'	

Income before income taxes

and minority interests

Depreciation and amortization	3,680
Impairment loss	1,693
Decrease (increase) in notes and accounts receivable-trade	-1,553
Income taxes paid	-3,874

Cash flows from investing activities

1 638

Purchase of property, plant and

equipment	-4,030
Purchase of intangible fixed assets	-675
Payments for lease deposits	-1,345
Payments for transfer of business	-485
Purchase of shares of subsidiaries resulting in change in scope of consolidation	-516

Cash flows from financial activities Purchase of treasury

stock -2,716

Cash dividends paid -1,701

Net increase (decrease) in cash and cash equivalents

4,468

(Million yen)



FY03/18 Key Measures

- Customer Strategies Leveraging IT
- Productivity Increases through IT
- Other Key Measures

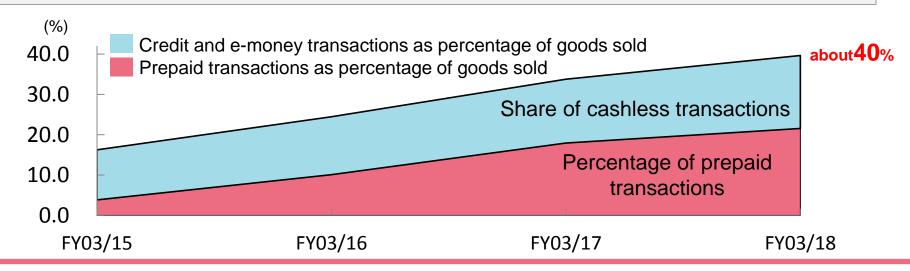
Customer Strategies Leveraging IT (1)



Promote loyalty among customers through adoption and utilization of prepaid card functionality of Cocokara Club Card



Enhance customer convenience by promoting cashless transactions



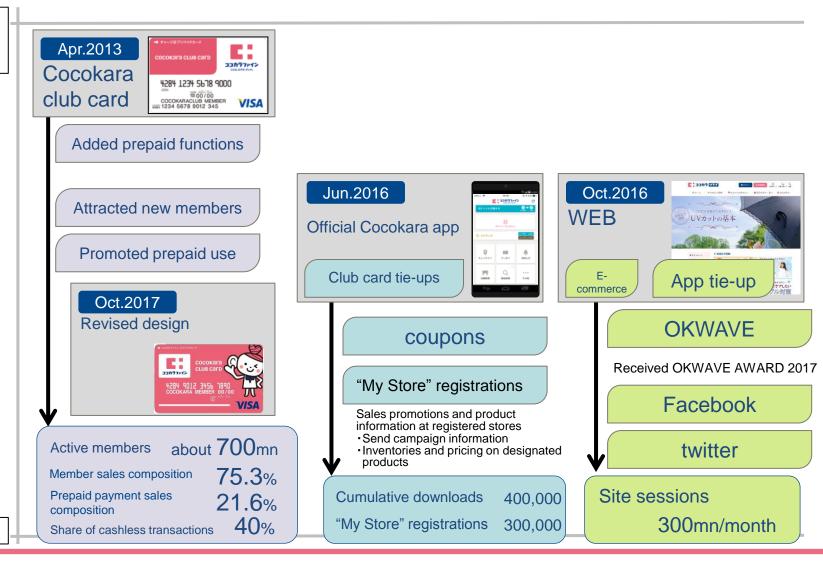
Customer Strategies Leveraging IT (2)



Initiatives to date in establishing one-to-one marketing

Apr.2013
Integrated sales subsidiaries

Mar.2018



Customer Strategies Leveraging IT (3)

Strengthen efforts to

attract new members

Annual target 130mn

Run major campaigns, as



Initiatives going forward in establishing one-to-one marketing

Apr.2018 FY03/19



necessary



Official Cocokara app



WEB



Store evaluation questionnaire

(Introduced)

Evaluation function for stores used Receiving tens of thousands of questionnaire responses per month

Link with drug handbook

(May.2018)

Add drug handbook functionality, such as sending prescriptions in advance

LINE@ introduction

(1H) Introduce in areas Chugoku/Shikoku and Kyushu areas

(2H) Introduce at all stores

End Mar.2019 Target

700,000 Cumulative downloads

"My Store" registrations 500.000

Receive at stores

Service that enables customers to receive items ordered on ecommerce sites at Cocokara Fine stores

(FY03/19) Test at pilot stores

(FY03/20) Roll out to all stores

Place at stores

Service for placing products at designated stores (order products not at stores)

(FY03/20) Test at pilot stores

Maintain 7mn active members

Promote prepaid use

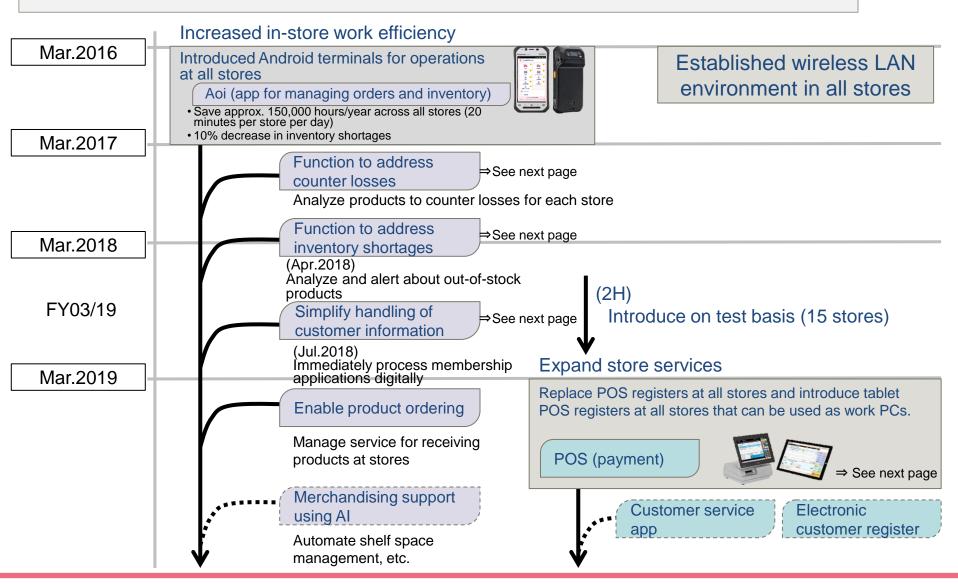
Acquired more than 130,000

new members in April

Productivity Increases through IT (1)



Past and future initiatives to increase working efficiency and add value at stores through ICT



Productivity Increases through IT (2)



Increasing working efficiency and adding value at stores through ICT: Case studies





Function for listing out-of-stock products, including status by time, and preparing reports

Jul.2018

Simplify handling of customer information

Transmit customer information electronically when people become Cocokara Club Card members

Increase working efficiency and reduce risk of personal information losses





(Benefits of introducing tablet POS registers)

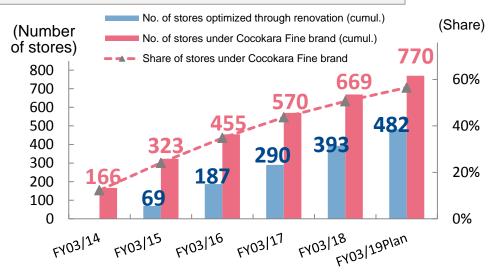
- Registers are portable
- Number of registers can be controlled according to demand
- Can be used to explain information to customers and as a work PC

Other Key Measures



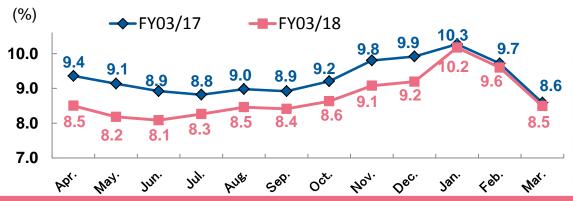
Revitalization of Existing Stores through Renovations

		FY03/17 result	FY03/18 result	FY03/19 Plan
Number of renovated stores (including sign changes and small renovations)		103stores	103stores 89stores	
(Of which JPY5m		67stores	53stores	56stores



Product Strategy

Change in the sales ratio of private brand (PB) products







FY03/19 Forecasts

Store Openings and Closings (Actual and Planned)



		FY03/17	' Results	FY03/18	3 Results	FY03/19 Plan	
			Prescriptions		Prescriptions		Prescriptions
Open	Drugstore	+17	+2	+38	+6	+49	+16
*	Standalone dispensaries	+18	+18	+20	+20	+17	+17
		+35	+20	+58	+26	+66	+33
Close	Drugstore	-37	-2	-38	-2	-25	-
*	Standalone dispensaries	-1	-1	-2	-2	-	-
		-38	-3	-40	-4	-25	-
Store format	Drugstore	-1	-1	-1	-1	-	-
change	Standalone dispensaries	+1	+1	+1	+1	-	-
		-	-	-	-	-	-
End of	Drugstore	1,157	102	1,156	105	1,180	121
period	Standalone dispensaries	147	147	166	166	183	183
		1,304	249	1,322	271	1,363	304
Number of renovated stores (including sign changes and small renovations)			103		103		89
	(Of which, over JPY5mn)		67		53		56

* Including M&A

Capital investment (Actual and Planned)



(Million yen)

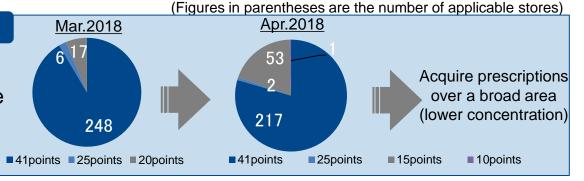
	FY03/17 Results	FY03/18 Results	FY03/19 Plan
Capital investment	6,419	8,731	11,000
Total cash flow	11,059	13,043	15,016
Net income	7,037	9,067	10,600
Depreciation	3,698	3,680	4,130
Amortization of goodwill	324	296	286

Impact of Medical Care Fee Revisions and Countermeasures



Effect 1 Basic dispensing fee

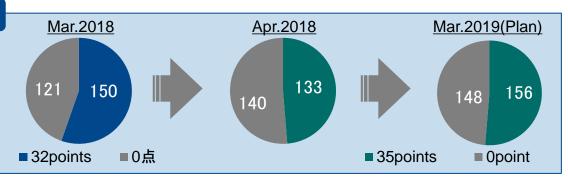
Changes in conditions to cause premiums at some stores to decline



Effect 2 基準調剤加算→地域支援体制加算

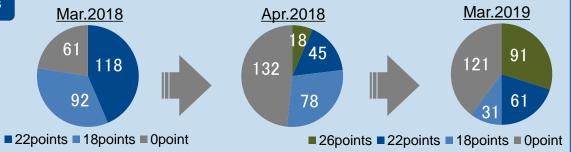
Discontinuation of previous premiums for standard dispensing, introduction of new system of premiums for regional support

Decrease in number of stores that can receive points due to the change in requirements



Effect 3 Premiums for generics dispensing systems

Decrease in number of stores that can receive points due to the change in requirements



Effect 4 Consultancy fees managing medication history

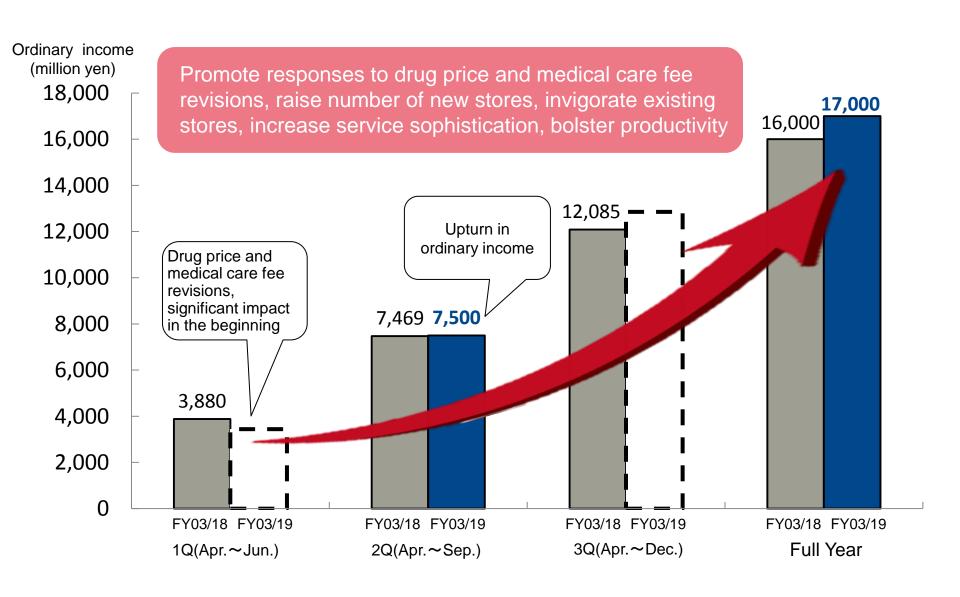
Increase in dispensing fees

Effect 4 Drug price revisions

Decline in drug price margins

Ordinary Income Forecast, by Quarter





Consolidated Forecasts



		1H (AprSep.)					
		FY03/18 Results		FY03/19 Forecast			
		Million yen	% of net sales	Million yen	% of net sales	YoY (%)	
	Net sales	195,486	100.0	204,000	100.0	104.4	
	Drugstore	149,239	76.3	155,869	76.4	104.4	
	Dispensing	26,400	13.5	27,376	13.4	103.7	
	Wholesale & other	19,846	10.2	20,754	10.2	104.6	
Gross profit		51,294	26.2	54,700	26.8	106.6	
SG&A		44,986	23.0	48,300	23.7	107.4	
Operating income		6,307	3.2	6,400	3.1	101.5	
Ordinary income		7,469	3.8	7,500	3.7	100.4	
Net income		4,608	2.4	4,700	2.3	102.0	

Full-Year							
FY03/17 Results		FY03/18 Forecast					
Million yen	% of net sales	Million yen	% of net sales	YoY (%)			
390,963	100.0	412,000	100.0	105.4			
295,892	75.7	313,859	76.2	106.1			
54,738	14.0	56,877	13.8	103.9			
40,332	10.3	41,263	10.0	102.3			
104,652	26.8	112,500	27.3	107.5			
90,939	23.3	97,800	23.7	107.5			
13,712	3.5	14,700	3.6	107.2			
16,019	4.1	17,000	4.1	106.1			
9,067	2.3	10,600	2.6	116.9			



Medium-term plan through FY03/20.

FY03/18

Net sales

Ordinary income (Ratio to net sales)

PY16.0bn (4.1%)

ROA (Ordinary income)

ROE (Net income)

10.6%

FY03/20 JPY420bn Net sales Ordinary income JPY22bn(5.2%) (Ratio to net sales) Numerical management targets 10% or higher ROA (Ordinary income) ROE (Net income) 10% or higher

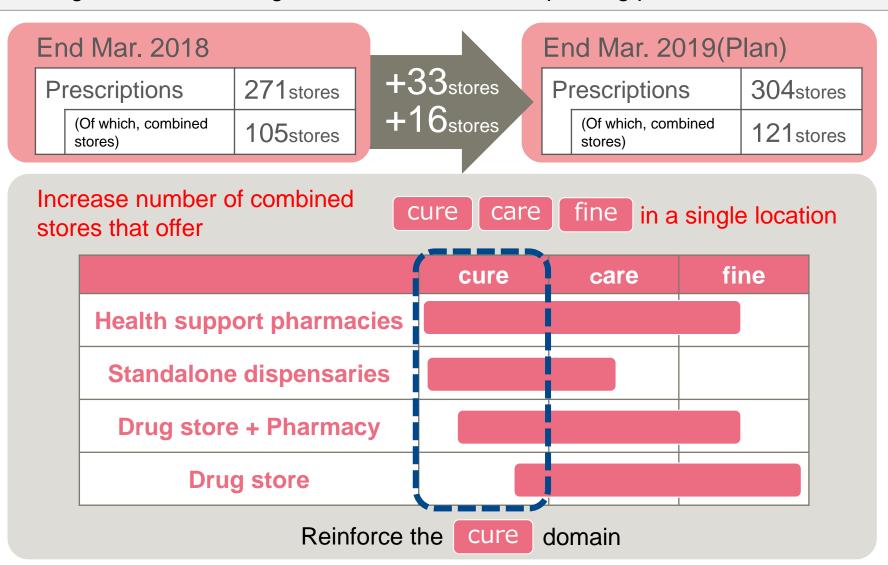


Outlook

Cocokara Fine Overview



Strengthen rollout of drugstores combined with dispensing pharmacies



Cocokara Fine Overview



Create community-based health support pharmacies

Strengthening at-home dispensing activities





2022 target

100 stores

- Training of family pharmacists
- Handling OTC drugs and nursing care products
- Community activities such as health seminars

Mar.2018 6stores

Mar.2019 **25** stores

[Health support pharmacies]

Healthcare network



Healthcare services

Invest in Healthcare New Frontier Fund

New products and services

Regional community, customers, patients

Medical care Capital alliance with Medca

Capital alliance with Medcare

Uninsured services
Online services for prevention
and treatment on
lifestyle-related diseases

Dietary care

Business alliance with Valor Holdings

Food and convenience

Cocokara Fine

Health support

Pharmacies

Dispensing drugstore

Drug store

Nursing care

Medical care

Exercise and rehabilitation

Business and capital alliance with Y's

Uninsured services Centers for post-stroke rehabilitation



Cocokara Fine Inc.

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